

# tedee

**BleBox smart relay module**



## Frequently Asked Questions

## **Can I use a button to unlock the smart relay?**

You can keep using your unlocking button or connect the relay module to a new monostable button to IN1, IN2 or IN3 connectors.

## **What if the internet is down?**

The lock relay will not respond without an internet connection. All communication is made via the internet, not using Bluetooth. Ensure the Wi-Fi module is connected to a reliable network and the user has data access on their smartphone.

## **Is this secure?**

BleBox relay module access uses an online cloud software that requires account verification to control. Persons not authorized by the device owner have no way of operating it.

## **Can the BleBox relay module unlock my door with a wired electric door opener?**

Yes, it can.

## **Can it show whether my door/garage/gate is open or closed?**

Not yet, but it will be possible. Soon we will upgrade the module's firmware for free. After that, you can connect a compatible inductive sensor or reed switch and check their relay status in the Tedee app.

## **Is this relay module compatible with voice assistants or smart home automation?**

Not directly. However, in the iOS ecosystem, you can create an Apple Shortcut to unlock the relay module. You can then launch it by asking Siri on compatible devices.